



UNIVERSITY OF OSLO

# INVESTIGATIVE INTERVIEWING FOR FAIR AND EFFICIENT ADMINISTRATION OF JUSTICE



## ABOUT

**The aim of an Investigative Interview is to obtain accurate, reliable, and actionable information during criminal investigations. An investigative interview must respect the inherent dignity and physical and mental integrity of all persons involved in an investigation - victims, witnesses, and suspects alike.**

Imagine a world where police investigations are not only effective but also uphold the highest standards of human rights. This is the vision of the Norwegian Centre for Human Rights (NCHR) in advancing the transformative interviewing and investigation method called Investigative Interviewing, globally.

### The Problem

Traditional police interrogation methods often involve manipulation, undue pressure, and even physical violence, leading to human rights violations, misleading information and a heightened risk of errors of justice. Applying these interrogation techniques can result in false confessions, wrongful convictions, and ultimately a loss of public trust in the justice system.

### An Effective and Human Rights Centered Approach

The methodology of Investigative interviewing offers a credible alternative to coercive interrogation techniques. It aims to obtain accurate, reliable, and actionable information without resorting to manipulation, lies, pressure, or excessive use of force. The method was developed in the UK, referred to as the PEACE model. In Norway it is referred to as the KREATIV model and training program.

### Impact

The adoption of Investigative Interviewing can prevent torture in custody, avert wrongful convictions, increase trust and promote the rule of law.

### Bilateral and Global Outreach

NCHR is cooperating with UN agencies, experts, NGOs, academies, and police forces in a number of countries. Together with a global network of organisations and experts, we develop tools and resources, support research, and conduct trainings to advance interviewing and investigation practices globally. Some of the material NCHR has contributed to include the UN Manual on Investigative Interviewing for Criminal Investigation, the UNODC eLearning on Investigative interviewing, and the Méndez Principles on Effective Interviewing for Investigations and Information Gathering.



## THE NORWEGIAN CENTRE FOR HUMAN RIGHTS

NCHR is a part of the University of Oslo, Faculty of Law. The NCHR's International Department (ID) has an extended network of cooperating partners around the world including academic institutions, UN organs and civil society organisations. Our activities are supported by the Norwegian MFA.

We promote human rights through international competence building, knowledge enhancement and dialogue in the countries we cooperate with.

We aim at integrating a gender sensitive approach across our thematic areas of commitment:

- Human Rights Education
- **Rule of Law**
- Freedom of Religion or Belief
- Business and Human Rights

## THE TEAM



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[tinyurl.com/NCHR-Interviewing](https://tinyurl.com/NCHR-Interviewing)

# TOOLS AND RESOURCES ON EFFECTIVE INTERVIEWING AND INVESTIGATION



## UN Manual on Investigative Interviewing for Criminal Investigation



The United Nations Manual on Investigative Interviewing for Criminal Investigation – a collaborative effort by the DPO, OHCHR, and UNODC. It provides a practical introduction to investigative interviewing, an effective, ethical and human rights compliant approach to interviewing victims, witnesses and suspects of crime, as well as crucial safeguards and how to sustain investigative interviewing through broader police and justice reform.



Scan me to access the manual



[www.tinyurl.com/UN-int](http://www.tinyurl.com/UN-int)

## UNODC eLearning on Investigative Interviewing



Scan me to access the eLearning

Available in multiple languages, this self-paced interactive course aims to engage users through exercises, videos and quizzes. The eLearning course provides a solid foundation for comprehensive training on conducting investigative interviews. Upon successfully completing all modules, users will receive a certificate. Additional modules on Human Memory, Communication and Investigation Management and Decision-making are also available.



[www.elearningunodc.org](http://www.elearningunodc.org)



Coming soon for iOS and Android



## Méndez Principles on Effective Interviewing for Investigations and Information Gathering



The Méndez Principles propose a concrete alternative to interrogation methods that rely on manipulation and coercion to extract confessions. They provide guidance on obtaining accurate and reliable information, while protecting the human rights and the dignity of all persons being interviewed, including through the implementation of legal and procedural safeguards in the first hours of police custody. They are available in 14 languages.



Scan me to access the website



[www.interviewingprinciples.com](http://www.interviewingprinciples.com)